

General delivery conditions of pewag Suisse AG

1. **Minimum order value: CHF 100.00**

Small orders cause high handling costs; this is why our minimum order value is CHF 100.00 net exclusive of VAT. We do not accept orders below this minimum order amount.

2. **Direct deliveries** are invoiced with a handling charge of CHF 20.00.

3. **Dispatch charges**

From a net order value of CHF 750.00 onwards, exclusive of VAT, we deliver free of charge.

4. **Parcel dispatch**

Inland dispatches by parcel service (up to 31.5 kg) are charged as follows:

up to 10 kg = CHF 15.00

up to 20 kg = CHF 20.00

from 20 to 31.5 kg = CHF 25.00

5. **Express deliveries** are invoiced in accordance with postal receipt plus an extra charge for express service of CHF 25.00.

6. **Dispatch by truck** is executed exclusively by our contracted carrier at a package price of CHF 97.00 per pallet, exclusive of VAT.

7. **Return deliveries** are only accepted after prior agreement. Please attach a copy of the delivery note. In the event that merchandise is accepted for return (depending on the state of the goods) a compensation for inconvenience of CHF 25.00 will be charged.

8. The sending of **invoices in paper format** is charged with an inclusive price of CHF 4.00.

Catalogue prices are expressed in gross terms, excluding 8.1% of VAT. For information on applicable discounts please request your personal final terms sheet.

Payment will be due within 30 days of the invoice date. Unjustified discounts or other deductions will be charged subsequently.

Any defects noted must be reported to pewag Suisse AG within 5 business days. We reserve the right to subsequently deliver faultless items instead of accepting any further claims on the part of the customer.

Technical modifications for purposes of technical advancement, as well as deviations in colour, errors and printing mistakes, are reserved. The same applies to price adjustments.

Place of jurisdiction and governing law

The responsibility for the judgment of disputes lies with the courts of law where the head office of pewag Suisse AG is situated.